

Tax Table Updates for both Canadian and U.S. will be available for Download June 22, 2010

Follow these steps to find your Tax Updates to download:

1. Log on to the portal by entering your username and password (**you must be logged in or you cannot access the Tax Updates**)
2. Click [here](#)
3. Read the Download Instructions
4. Select the Tax Update you need to install

Important Update—Installation Process Change

Activation Codes are no longer required. This modification to the installation process requires some additional requirements. Please ensure you update your installation process appropriately.

Critical—Product Update Requirements

Before installing the payroll tax update, you must verify your service pack or product update level first. More details on the error you will receive if you are not running the correct Product Update for your version can be found in the Answer ID [28923](#) Knowledge Base article. To verify what service pack or product update you have installed, click the System Information option in the Help menu in your Sage Accpac ERP program.

- If you are on Payroll 5.4A, System Manager Service Pack 3 or higher is required
- If you are on Payroll 5.5A, System Manager Product Update 3 or higher is required
- If you are on Payroll 5.6A, it is recommended that you install Product Update 1 before installing the Tax Update

To download Service Packs or Product Updates, follow the steps below:

1. Log on to the [Sage Partner Portal](#)
2. Then, click [here](#) to access the Product Update page

Resources

The [Knowledge Base](#) offers several articles to assist with completing your update, including:

- [Answer ID 22285](#) – Backing Up and Restoring a Database
- [Answer ID 28923](#) – Payroll Tax Updates No Longer Require Activation Codes

Sage Accpac Customer Support is prepared to help you during the hours of Monday – Friday from 6:00 a.m. – 5:00 p.m. PST.